

## CUSTOM ENGINEERING SERVICE BEYOND THE HANDBOOKS

### OMEGA's "Capabilities Beyond the Handbooks"

extend over and above its custom manufacturing services. In addition to providing the products you want when you want them along with free computer aided design (CAD) drawings and calibration services, OMEGA offers additional unique customer support programs.

### GOOD NEIGHBOR POLICY

Most customers do not realize OMEGA's support does not end with their one call for technical assistance or their visit to OMEGA's technical center for training. If required, OMEGA Engineering also makes "house calls" — our Good Neighbor Policy (GNP).




### CUSTOMER TRAINING PROGRAMS (CUSTOMER DAYS)



OMEGA's technical support includes more than unlimited, free engineering phone assistance. Our complimentary customer training programs allow OMEGA customers to benefit from our well-rounded expertise in industrial measurement and control. Whether you need general or product-specific training, for any level employee, from junior technicians to senior engineers, OMEGA can design a training program to meet your needs.

Individual courses, conducted by OMEGA's Engineering Group, are specialized to cover the topics you want. Depending on the level desired, we can provide basic overviews,

refresher courses or in-depth training, covering theoretical and practical topics. "Customer Days" can be arranged to include one to three day sessions at our state-of-the-art Stamford Technical Center. We have a fully-equipped Conference Center, complete with a 140-seat auditorium and overhead display and projection equipment, plus a comprehensive training laboratory, where hands-on training and demonstrations are held. Customers worldwide have found their training at OMEGA to be an invaluable experience.

We welcome the opportunity to design a training program that meets your requirements! 

### REMEMBER THE OMEGA ADVANTAGES

- ✓ Over 30 Years' Manufacturing/Engineering Experience
- ✓ State-of-the-Art Test Center Assures Quality Instrumentation
- ✓ FREE CAD Drawings on File for Your Convenience
- ✓ Every Order, Large or Small, Receives the Same Care and Attention
- ✓ Unparalleled FREE Technical Support
- ✓ Request Our 1999 Custom Engineering Handbook If You Don't See What You're Looking for, Ask Us!

PHONE, FAX OR E-MAIL  
WITH YOUR SPECIAL REQUESTS

**1-800-82-66342<sup>SM</sup>**  
**1-800-TC-OMEGA**

**OMEGAfax<sup>SM</sup>**  
**1-800-848-4271**

Ask for Custom Engineering  
custom@omega.com